



Electronic Travel Authorization (eTA)

Application Help Guide

This three-part guide will help you correctly complete your application form for an Electronic Travel Authorization (eTA).

- **[Part 1](#)**: for parent/guardians or representatives applying on behalf of someone.
- **[Part 2](#)**: for all applicants. What you need to know to complete the form accurately. Includes instructions for lawful permanent residents of the United States.
- **[Part 3](#)**: What to expect after you have submitted your application.

Before you submit your application, review it carefully. Make sure it is complete and accurate.

Entering incorrect information could lead to a delay or even a refusal of your eTA application, and/or prevent you from boarding your flight.

PART 1: Parent/Guardian or Representative Details

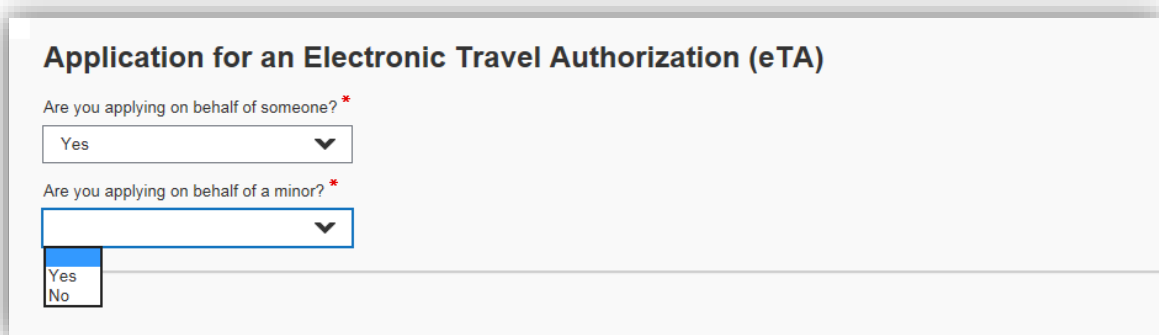
If you are not a parent/guardian or representative applying for an eTA for someone else, go to [Part 2](#) of this guide to find out how to complete the form for yourself.

The first question asks if you are a parent/guardian or a representative applying for an eTA on behalf of someone.

A representative is a person who has the permission of someone wanting to travel or immigrate to Canada to conduct business with Immigration, Refugees and Citizenship Canada (IRCC) on their behalf. The representative can be paid or unpaid and also constitutes parents or guardians applying on behalf of a child.

When someone appoints a representative, they may also authorize IRCC to share information from their case file with this person. Canada's immigration law covers representatives and defines the terms of their services.

In the fields below, select YES or NO.



Application for an Electronic Travel Authorization (eTA)

Are you applying on behalf of someone? *

Yes ▼

Are you applying on behalf of a minor? *

▼

Yes
No

PART 1 (A): Parent/Guardian or Representative Details.

You indicated that you want to apply on behalf of someone. Please enter information about yourself in this section.

Parent/guardian or representative details

I am →

Please select

Are you being paid to represent the applicant and complete the form on their behalf?

Please select

Surname(s) / last name(s)

Given name(s) / first name(s)

Name of firm, organization

Mailing address

Telephone number

Fax number

Email address

Representative's declaration

☐ I declare that my contact and personal information above is truthful, complete and correct.

☐ I understand and accept that I am the person appointed by the applicant to conduct business on the applicant or sponsor's behalf with Immigration, Refugees and Citizenship Canada and the Canada Border Services Agency.

Select one of the following options.

I am:

A family member of friend

A member of a non-governmental or religious organization

A member of the Immigration Consultants Regulatory Council (ICCRC)

A Canadian provincial or territorial law society

The Chambre des notaires du Quebec

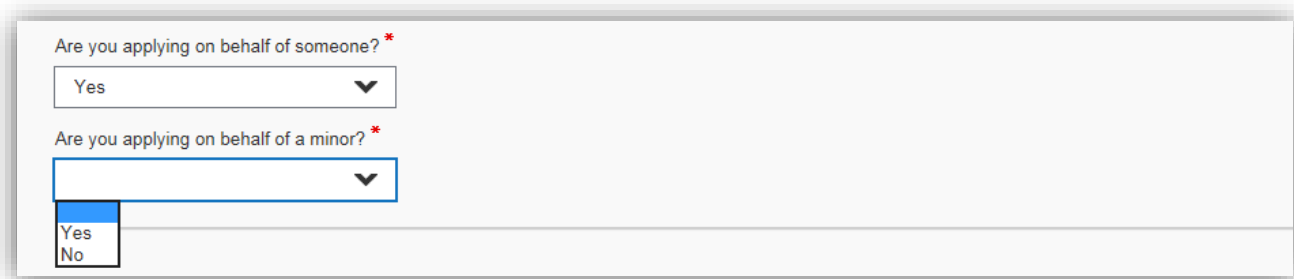
A Travel Agent

Once you have entered your information, select NEXT. This will take you to the part of the form where you will need to enter information about the person you are applying for.

PART 2: How to complete the application for an Electronic Travel Authorization (eTA)

If you are applying for yourself, you need to answer NO to the first question.

If you are a parent/guardian or representative applying for an eTA for someone else, you will need to answer YES. Please also see [Part 1](#) of this guide.



Are you applying on behalf of someone? *

Yes ▼

Are you applying on behalf of a minor? *

▼

Yes
No

Once you click NEXT, you will arrive at the section of the form where you need to enter details about the applicant (yourself or the person you are applying for).

What travel document do you plan to use to travel to Canada?



Complete the application form

Before you submit an application, review it carefully. Make sure it is complete and accurate.

Entering incorrect information could lead to a delay or even a refusal of an eTA application and/or prevent the applicant from boarding their flight.

This form is available in English and French only. To help you better understand this form, descriptions of each of the form fields are available in the following languages: [Arabic](#), [Chinese \(simplified\)](#), [Chinese \(traditional\)](#), [English](#), [French](#), [German](#), [Italian](#), [Japanese](#), [Korean](#), [Portuguese](#), [Spanish](#).

What travel document do you plan to use to travel to Canada? ?

Passport - ordinary/regular ▼

Select the travel document you will use to travel to Canada from the following options:



Passport - ordinary/regular

A passport issued to citizens for occasional travel, such as vacations and business trips.

Passport – diplomatic

A passport issued to citizens who are high-ranking government officials, diplomats, and representatives and delegates of a government.

Passport – official

A passport normally issued to citizens, such as non-diplomatic government officials, traveling on official government business.

Use if the front cover of your passport says 'official'.

Passport – service

A passport normally issued to citizens, such as non-diplomatic government officials, traveling on official government business.

Use if the front cover of your passport says 'service'.

Emergency/temporary travel document

A travel document or passport issued to citizens in urgent cases where the issuance of a temporary passport is not possible. These documents are often valid for a short period of time.

Refugee travel document

A travel document issued to non-citizens with protected-person status, including Convention refugees and persons in need of protection. *Note: you are not eligible to apply for an eTA using this document. You may need a visa or other type of travel document to travel to Canada.*

Alien passport/travel document issued to non-citizens

A passport or travel document issued to non-citizens who live either permanently or temporarily in the country that issued the document, but are *not* citizens of that country. *Note: you are not eligible to apply for an eTA using this document. You may need a visa or other type of travel document to travel to Canada.*

Permit to re-enter the United States (I-327)

A travel document issued by United States (U.S.) Citizenship and Immigration Services to U.S. lawful permanent residents to allow them to travel abroad and return to the U.S. without having to get a returning resident visa.


United States refugee travel document (I-571)

A travel document issued by United States (U.S.) Citizenship and Immigration Services to non-citizens who have been recognized as refugees or granted asylum. If you hold an I-571, you are eligible to apply for an eTA only if you are a lawful permanent resident of the U.S.

Select the country that issued your passport. Select the country code that matches the one on your passport. Find this three letter code on your passport information page – see the field named “Code”, “Issuing country” or “Authority”.

[illegible]

Select the nationality **field** on your passport information page.

 NATIONALITY

P<GBRMARTIN<<SARAH<<<<<<<<<<<<<<<<<<<<<<
ZE00050987GBR8501019F2301147<<<<<<<<<<<<<<<

If you are a national of a visa-required country, you are not eligible to apply for an eTA. Exceptions include lawful permanent residents of the United States (US LPR).

Based on your answers, you cannot apply for an eTA. You may [need a visa](#) or [other type of travel document](#) to travel to Canada.

Important Information for Holders of an Israeli, Taiwanese or Romanian Passport:

For nationals of Israel only.

Applicants who hold a national Israeli passport are eligible to apply for an eTA. Before you continue with your eTA application, please answer the following additional questions to determine your eligibility.

Which country issued your passport? ?

Select the country code that matches the one on your passport. Find this three letter code on your [passport information page](#) - see the field named "Code", "Issuing country" or "Authority".

ISR (Israel)

For this trip, will you use a national Israeli passport?

Please select

For Taiwanese travellers only.

Applicants who hold a passport issued by the Ministry of Foreign Affairs in Taiwan are eligible to apply for an eTA. Before you continue with your eTA application, please answer the following additional questions to determine your eligibility. If you will be travelling on a passport issued by the Ministry of Foreign Affairs in Taiwan, enter your personal identification number as it appears on your passport.

Which country issued your passport? ?

Select the country code that matches the one on your passport. Find this three letter code on your [passport information page](#) - see the field named "Code", "Issuing country" or "Authority".

TWN (Taiwan)

For this trip, will you use a passport issued by the Ministry of Foreign Affairs in Taiwan that includes your personal identification number?

Yes

Taiwan personal identification number ?

Taiwan personal identification number (re-enter)

You cannot copy and paste into this field.

For Romanian travellers only

Applicants who hold a Romanian electronic passport are eligible to apply for an eTA. Citizens of Romania who hold a non-electronic passport, such as a temporary passport, require a temporary resident visa (TRV) to travel to or transit through Canada. Before you continue with your eTA application, please answer the following additional questions to determine your eligibility.

Complete the application form

Before you submit an application, review it carefully. Make sure it is complete and accurate.

Entering incorrect information could lead to a delay or even a refusal of an eTA application and/or prevent the applicant from boarding the aircraft.

This form is available in English and French only. To help you better understand this form, descriptions of each of the form fields are available in the following languages: [Arabic](#), [Bulgarian](#), [Chinese \(simplified\)](#), [Chinese \(traditional\)](#), [Dutch](#), [English](#), [French](#), [German](#), [Greek](#), [Hungarian](#), [Italian](#), [Japanese](#), [Portuguese](#), [Portuguese \(Brazilian\)](#), [Romanian](#), [Spanish](#).

* What travel document do you plan to use to travel to Canada? *(required)* ?

Passport - ordinary/regular

* Select the code that matches the one on your passport. *(required)* ?

Find this code on your passport information page - see the field named "Code", "Issuing country", "Authority" or "Country code".

* Will you use an electronic passport for this trip? *(required)* ?

How can I tell if I have an [electronic passport](#)?

Please select

PART 2 (A) Questions for Lawful permanent residents of the United States

The following section is to be completed by lawful permanent residents of the United States (US LPRs) **only**. Once you answer these questions, you can proceed to the next part of the form by clicking NEXT.

If you are not a US LPR, proceed to the next page to continue with your eTA application.

Which country issued your passport? ?

Select the country code that matches the one on your passport. Find this three letter code on your [passport information page](#) - see the field named "Code", "Issuing country" or "Authority".

AFG (Afghanistan)

Are you a lawful permanent resident of the United States with a valid alien registration card (Green Card)?

Yes

As a lawful permanent resident of the U.S., you must show proof of your permanent resident status in the U.S. (such as your valid Green Card) and travel with the passport you will use for this application to be able to board your flight to Canada.

United States lawful permanent resident alien registration card (Green Card) number ?

|

United States lawful permanent resident alien registration card (Green Card) number (re-enter)

You cannot copy and paste into this field.

Date of expiry

Select Year Select Month Select Day

Green Card Number or Alien Documentation Identification and Telecommunications System (ADIT) Stamp Number

Enter the number as it appears on your permanent resident card (Green Card) or ADIT stamp. The number sometimes has an A in front of it. Simply enter the numbers.

You cannot apply for an eTA with an expired Green Card or ADIT stamp. If your card or stamp is no longer valid, you may need a visa to enter Canada. If you have a valid eTA and an expired Green Card or ADIT stamp, you will not be allowed to enter Canada.

What is the nationality noted on this passport? ?

See "Nationality" on your [passport information page](#)

Afghanistan

PART 2 (B): Passport details of applicant

Be extra careful when you enter your passport information.

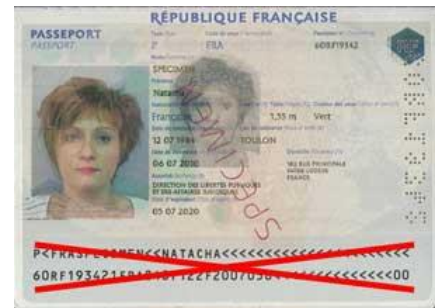
If you enter the wrong passport number, you may not be able to board your flight to Canada.

- You may only find out at the airport if you made a mistake.
- You'll have to reapply for an eTA.
- Depending on your situation, it may not be possible to get an eTA at the last minute.

Tips to enter your passport number correctly:

- Enter the passport number that is at the top of the passport information page (the **page with your photo**).
 - Do not enter the number on the first page of your passport, or the number at the bottom of the page with your photo.
- Most passport numbers are 8 to 11 characters long. If the number you plan to enter is much shorter or longer than this, check that you are using the right number.
- Passport numbers are made up of a combination of letters and numbers. Be extra careful with the letter O and the number 0, and the letter I and the number 1.
- Don't enter any special characters (like a hyphen) or spaces.

French passport holders

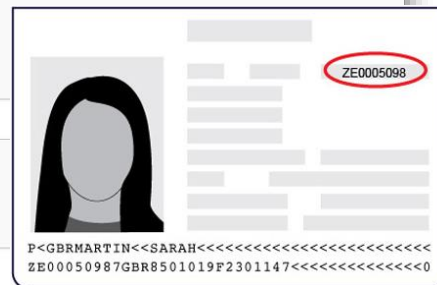


Passport number

You cannot copy and paste into this field.

Please enter exactly as shown on your passport or identity document.

Please enter exactly as shown on your passport or identity document.



Enter ALL name(s) as they appear on your passport.

If your passport includes a manual amendment to your name(s) in the observations section of your passport, enter your name(s) as it appears in that section. An observations page refers to a section of your passport where authorized immigration officials can make important notes (observations).

Apostrophes

If your name has an apostrophe, enter it on the form. Example: D'Orsay, O'Neil.

Order of names

Refer to the machine-readable zone on your passport (the portion below your photo and biographic information, sometimes called a "barcode") to confirm in what order you should enter your names on the application. On the first line of that portion of your passport, you will most likely see a letter, a chevron (<), an abbreviation of your nationality, your family name, two chevrons (<<) and your given name(s).

If your name(s) is/are shortened or cut off in this portion of your passport, but the full name(s) is spelled out in the upper portion of your passport, enter your name(s) as it/they appear(s) in the top portion. But always rely on the bottom portion to determine the order of your name(s).

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Filial relationships

If your passport includes "son of" or "daughter of," or "bin" or "bint" and your father's name in the top or bottom portions of your passport, **do not enter this text or your father's name in either of the name fields** of the application form.

For example, if your passport indicates *Ahmad bin Husain bin Muhammad* in one field, please enter the Family Name as *Husain* and the Given Name as *Ahmad*.

If your passport indicates a filial relationship with "ibn," "ben" or "ould wuld," and your father's name in the upper or lower portions of the page, please do not enter this or your father's name in either name field when you are completing the application form. For example, if your passport indicates *Husain Ould Ahmad Ould Muhammad* in one field, please enter the Family Name as *Ahmad* and the Given Name as *Husain*.

Hyphens

If your name has a hyphen, enter it on the form. Example: *Mary-Anne, Smith-Hansen*.

Only one name on passport

If there is only one name line on the passport, put the whole name in this answer field. Also known as "surname" or "family name".

Use of mother's, father's or ancestor's name

If the name on your passport includes the name of your mother, father, grandfather or earlier male ancestor in the machine-readable zone on your passport (the portion below your photo and biographic information, sometimes called a "barcode"), enter that spelling of your name on the application form.

Spousal relationships

If your passport shows "épouse de", "epse" or "ep." ("spouse of"), "wife of" or "husband of" in the top or bottom portions of your passport, **do not enter** this or the name of your spouse in either the last name or first name fields of the application form.

Example: if your passport shows *Smith EP. Paul Sajan* in the family name field, and *John William* in the given name field, enter Smith in the last name field and John William in the first name field.

Titles, prefixes, degrees, decoration

If your passport shows a title, prefix, suffix, professional or academic qualification, decoration, honour, award, or hereditary status, **do not enter this on the application form**, unless it is in the machine-readable zone of your passport (the portion below your photo and biographic information, sometimes called a "barcode").

Characters of non-Roman alphabet: Only characters from the Roman script/alphabet can be entered on your application form. Example: Aa, Bb, Cc and French accents such as é, è, ê, ë, û.

Your country of nationality is responsible for making your name appear in Roman script on your passport.

If you do not know your exact date of birth, give as much information as possible. Select your date of birth, as it appears on your passport.

Date of birth

Select Year

Select Month

Select Day

Gender

Please select

Country/territory of birth

Please select

City/town of birth

If there is no city/town/village on your passport, enter the name of the city/town/village where you were born.

Date of issue of passport ?

Select Year Select Month Select Day

Date of expiry of passport ?

Select Year Select Month Select Day



PART 2 (C): Personal details of applicant

This section of the form asks you about personal details such as your marital status and whether you have previously applied to enter or remain in Canada.

Personal details of applicant

Additional nationalities

Indicate which countries/territories you are a citizen of.

Country/territory	Action
Please select	+ Insert Row
Afghanistan	

Marital status ?

Please select

Have you ever applied for or obtained a visa, an eTA or a permit to visit, live, work or study in Canada?

Yes

Unique client identifier (UCI) / Previous Canadian visa, eTA or permit number (optional) ?

Unique client identifier (UCI) / Previous Canadian visa, eTA or permit number (re-enter)



Unique Client Identifier (UCI)/Previous Canadian visa or permit number

If, in the past, you submitted an application to come to Canada such as a study permit or work permit, you will have a Unique Client Identifier (UCI).

Look for this number on letters you received from us or on the immigration document that was issued. Example: study permit, work permit, or visitor visa.

If you do not know what your UCI is:

- enter "NA" in the field, or
- enter your immigration document number (for example: study permit, work permit or visitor visa number).

I am:

Married

A marriage must be recognized under the laws of the country where it was performed and under Canadian law.

Legally Separated

Separated means that two people are married but no longer living together, and they do not wish to live together again.

Divorced

Divorced means that a court has granted a divorce and that a marriage has ended. The two people are no longer married.

Annulled Marriage

An annulled marriage is a marriage that is legally declared not valid. When a marriage is annulled, it means that the marriage was not valid from the beginning.

Widowed

This means that your spouse has died and that you have not re-married or entered into a common-law relationship.

Common-law

A common-law partner is a person of the opposite or same sex with whom you have lived in a marital-type relationship continuously for a minimum of one (1) year and with whom you are not married. Once you have lived together for the first year, temporary separations will not end the relationship.

Never Married/Single

Never been married nor in a common-law relationship.

PART 2 (D): Employment information

This section of the form asks you to enter your occupation and related details. Use the translated list of options provided below to select your occupation. If there is nothing identical to your occupation, select something similar.

Employment information

Occupation *

Business, finance and administration ▼

Job title *

▼

Please provide the name of the company, employer, school or facility as applicable. *

▼

Country/territory *

▼

City/town *

▼

Since what year *

▼

a.) Occupation
Select the option that best describes your current employment situation. See list below for options.

b.) Job title
Select the option that best describes your job.
Please provide the name of the company, employer, school or facility as applicable.

c.) Name of company, employer, or school
Enter the name of your employer. If you are a student, enter the name of your school.

d.) Country/territory
From the drop-down menu, select the name of the country where your employer is located. If you are a student, select the country where your school is located.

e.) City/town
Enter the name of the city/town where your employer is located. If you are a student, enter the city where your school is located.

f.) Since what year
Select the year you started to work or study for the employer, or school.

Occupation *

Art, culture, recreation and sport occupation
Finance and administration occupations
Education, law and social community and government services occupation
Health occupations
Homemaker
Management occupations
Manufacturing and utilities occupations
Military/armed forces
Natural and applied sciences and related occupations
Natural resources, agriculture and related production occupations
Retired
Sales and service occupations
Student
Trades, transport and equipment operators and related occupations
Unemployed

PART 2 (E): Contact information

This section of the form asks you to enter your contact information. Make sure that your email address is valid. It will be used to communicate with you about your application.

Parents applying for minors may enter their own e-mail address if preferred.

Contact information

Preferred language to contact you *

Email address *

Email address (re-enter) *

The Government of Canada respects [Official Languages Act](#) and is committed to ensuring that our information and services are provided in both French and English.

Please select your preferred language of communication.

PART 2 (E): Residential address

This section of the form asks you to enter your residential details. Enter your permanent home address. Do not enter an address where you live temporarily. Do **not** enter a post office box – your application will be refused.

Residential address

Apartment/unit number (if applicable)

Street/civic number or house name *

Street address/name *

Street address/name line 2 (if applicable)

City/town *

Country/territory *

District/region

a.) Apartment number/Unit (if applicable)
Enter the apartment, unit or suite number, if applicable.

b.) Street/civic number or house name
Enter the civic number or the house name of the address, as applicable. Do not enter apartment, unit or suite numbers in this field. These should be entered in the "apartment/unit number" field.

c.) Street address/name
Enter the name of the street, along with the standard identifier (such as "Street," "Road," "Avenue," "Boulevard," etc.). For example, "Maple Avenue" is acceptable, but an abbreviation such as "Maple Ave." is not.

d.) Street address/name line 2 (if applicable)
Enter additional street address information, if necessary.

e.) City/town
Enter the name of the city or town where you live.

f.) Country/territory
Select the name of the country or territory where you live.

g.) Province/state (if applicable)
Select the province or state where you live.


h.) Postal/ZIP code
Enter your postal/zip code.

i.) District/Region (if applicable)
Enter the district or region where you live.


PART 2 (F): Travel information

If you know the date you will travel, answer YES to the question “Do you know when you will travel to Canada?”. Enter the year, month, and day you plan to travel. If you have confirmed flight details, enter the time of departure. If you do not know when you will travel to Canada, please select NO.

Travel information

Do you know when you will travel to Canada? 


Yes

When do you plan to travel to Canada? 

Select Year

Select Month

Select Day

Please enter the time your flight to Canada will depart 

Select Hour

Select Minute

Select Time zone

PART 2 (G): Background questions

This section of the form asks you about your previous travel and immigration history. If you answer YES to any of the following questions, please provide as many details as possible to help with processing.

Background Questions

Have you ever been refused a visa or permit, denied entry to, or ordered to leave Canada or any other country/territory?

Please select

Have you ever committed, been arrested for, been charged with or convicted of any criminal offence in any country/territory?

Please select

Have you or a family member ever had or been in close contact with a person with tuberculosis?

Please select

Do you have a serious health condition for which you are receiving regular medical treatment?

Please select

Please briefly indicate if there are additional details pertinent to your application. For example, an urgent need to travel to Canada. Provide relevant details to avoid delays in the processing of your application.

Question 1: Have you ever been refused a visa or permit, denied entry to, or ordered to leave Canada or any other country/territory?

Select YES if you have ever been refused a visa or permit, denied entry to, or ordered to leave Canada or any other country/territory. If you selected YES, for each refusal indicate the country that refused you a visa or permit or denied you entry, as well as the reasons provided to you by the country.

Question 2: Have you ever committed, been arrested for, been charged with or convicted of any criminal offence in any country/ territory?

Select YES if you have ever committed, been arrested for, been charged with or convicted of any criminal offence in any country/territory. If you selected YES, for each arrest, charge, or conviction, please indicate where (city, country), when (month/year), the nature of the offence, and the sentence.

Question 3: In the past two years, were you diagnosed with tuberculosis or have you been in close contact with a person with tuberculosis?

Select YES if in the past two years you have been diagnosed with tuberculosis, or were in close contact with a person who has tuberculosis. If you select YES, an additional question(s) will pop up.

Question 3 a): Is your contact with tuberculosis the result of being a health care worker?

Select YES if your contact with tuberculosis is the result of being a healthcare worker. If you select YES, a new question will pop up.

Question 3 b): Have you ever been diagnosed with tuberculosis?

Select YES if you have ever been diagnosed with tuberculosis.

Question 4: Do you have one of these conditions?

If you have one of these conditions- untreated syphilis, untreated drug or alcohol addiction, or untreated mental health condition with psychosis, please select it from the drop down menu. Select NONE OF THE ABOVE if you do not have one of these conditions.

PART 2 (H): Consent and declaration

In the “Signature of applicant” box below, provide your electronic signature by typing your full name. If you are applying for someone else, enter that person’s name in the “Signature of applicant” box.

Consent and declaration

Where biometrics are provided as part of an application, the fingerprints collected will be stored and shared with the RCMP. The fingerprint record may also be disclosed to law enforcement agencies in Canada in accordance with subsection 13.11(1) of the Immigration and Refugee Protection Regulations. The information may be used to establish or verify the identity of a person in order to prevent, investigate or prosecute an offence under any law of Canada or a province. This information may also be used to establish or verify the identity of an individual whose identity cannot reasonably be otherwise established or verified because of physical or mental condition. Canada may also share immigration information related to biometric records with foreign governments with whom Canada has an agreement or arrangement.

Information provided to IRCC is collected under the authority of the Immigration and Refugee Protection Act (IRPA) to determine admissibility to Canada. Information provided may be shared with other Canadian government institutions such as, but not limited to, the Canada Border Services Agency (CBSA), the Royal Canadian Mounted Police (RCMP), the Canadian Security Intelligence Service (CSIS), the Department of Foreign Affairs, Trade and Development (DFATD), Employment and Social Development Canada (ESDC), the Canada Revenue Agency (CRA), provincial and territorial governments and foreign governments in accordance with subsection 8(2) of the Privacy Act. Information may be disclosed to foreign governments, law enforcement bodies and detaining authorities with respect to the administration and enforcement of immigration legislation where such sharing of information may not put the individual and or his/her family at risk. Information may also be systematically validated by other Canadian government institutions for the purposes of validating status and identity to administer their programs.

Declaration of Applicant

Depending on the type of application made, the information you provided will be stored in one or more Personal Information Banks (PIB) pursuant to section 10(1) of Canada’s Privacy Act. Individuals also have a right to protection and access to their personal information stored in each corresponding PIB under the Access to Information Act. Further details on the PIBs pertaining to IRCC’s line of business and services and the Government of Canada’s access to information and privacy programs are available at the Infosource website and through the IRCC Call Centre. Infosource is also available at public libraries across Canada.

I have read and understand the above declaration.

I declare that the information I have given in this application is truthful, complete and correct.

I understand that misrepresentation is an offence under section 127 of the Immigration and Refugee Protection Act and may result in a finding of inadmissibility to Canada or removal from Canada.

I agree that by typing my name and clicking sign, I am electronically signing my application.

☐ I Agree

Signature of applicant

After you enter your name or the name of the person you are applying for, click the , Proceed to Payment” button. You will then be asked to pay the \$7 CAD fee.

PART 3 - What to expect after you submitting your application

After you pay for your application, you should get a confirmation of receipt email from IRCC within minutes. In most cases, applicants will also get an email confirming the approval of their eTA shortly after application submission.

However, some applications may need several days to process. If this is the case for your application, you can expect a confirmation of receipt email and another email from IRCC shortly after that tells you what your next steps are.

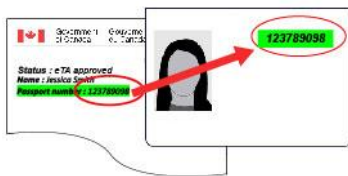
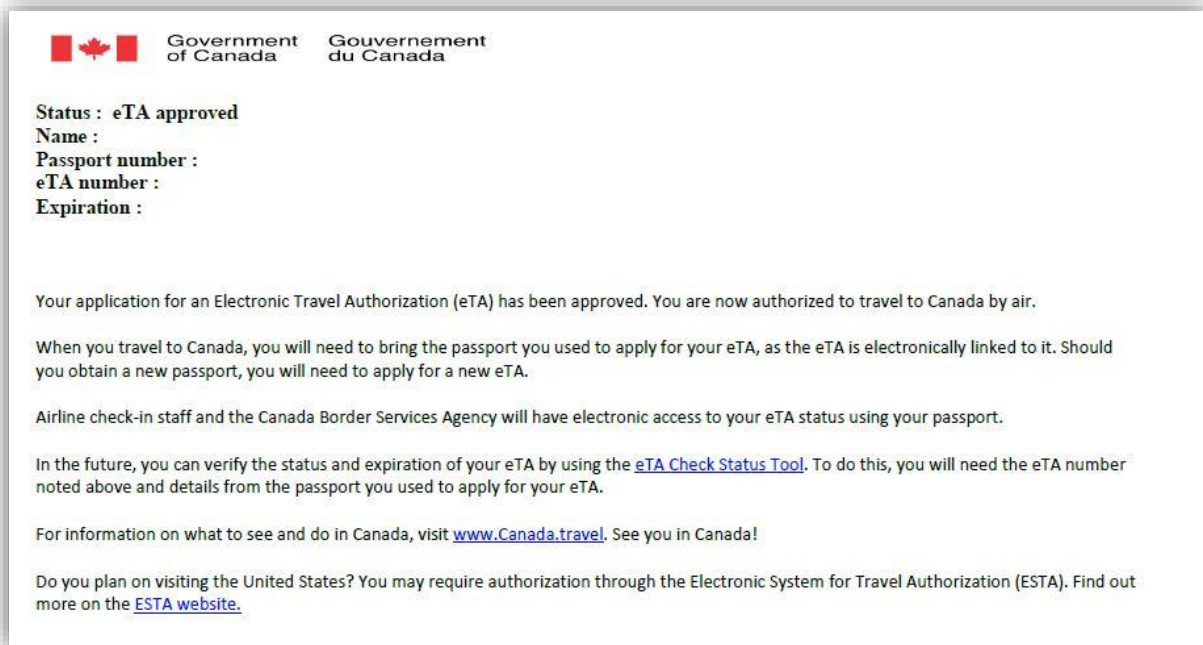
Confirmation of receipt e-mail from IRCC



If you received an email confirmation, you can use the [eTA Check status tool](#) to follow the progress of your application. To do so, you will need:

- the application number which begins with the letter V that can be found at the top of the email, and
- details from the passport you used to apply for your eTA.

Once your application has been approved, you will get the following email.



Check your passport number

Check that the passport number included in the eTA approval email matches exactly the number in your passport. If it's not the same, you should apply again.

If you entered the wrong passport number, you may not be able to board your flight to Canada.

- You may only find out at the airport if you made a mistake.
- You'll have to reapply for an eTA.
- Depending on your situation, it may not be possible to get an eTA at the last minute.

SOME TIPS:

1. You can only apply and pay for one person at a time. For example, for a family of three, you will need to complete and submit the form three times.
2. Make sure to check the junk mail folder of the email address you provided on your eTA application form. Some spam filters may block automated emails from IRCC. Check the folder regularly as emails may at times be moved from your inbox to the junk mail folder.
3. Your confirmation e-mail can be used as a reference, however, you do not need to print it in order to travel. An eTA is electronically linked with your passport or travel document and is valid for five years or until passport expiry.
4. If your eTA was approved but you **entered the wrong passport details** such as the wrong passport number on the eTA application form, **you will not be able to board your flight**. To avoid potential travel delays, make sure to enter your passport number correctly.
5. Your information can't be saved and you have limited time to complete the form. Review the help document to make sure you have everything you need to complete the form.